

Product Type	Loan Amount / Repayment Period	Interest Rate & Charges	Process in Brief	Basic Eligible Criteria	Complain Handling Management
Loan for Business Development	<ul style="list-style-type: none"> Repayment period of loan 12 - 72 months Loan amount Rs. 200,000 – 3,000,000. 	<ul style="list-style-type: none"> Prevailing rates will be available on the inquiry Penal Interest: - 5% per Month Fees /charges: - Documentation fee – Rs.10,500 	<ul style="list-style-type: none"> Customers who are willing to obtain a facility can also visit the branch network or contact a relevant marketing personnel and make the request. Customers may also contact our hotline on 1317 for further assistance or to make a request. Client should submit the facility application along with all supporting documents. Credit appraisal. Marketing Executive make the client visit (Residential/Business) as part of the client evaluation. Facility approval and disbursement. Loan Protection Insurance cover will be obtained, and the corresponding premium amount will be repaid through the loan monthly instalment. 	<ul style="list-style-type: none"> The applicant should be a Sri Lankan within the legally acceptable age limit to obtain a finance facility. Applicant can be salaried employee or self-employed or running a medium scale Business. Client profile should be in line and meet the requirements as per the company lending criteria. All facility requests are subject to a credit evaluation and all facility approvals will be at the sole discretion of the company. On an event of Non-Repayment as per the agreement, customer is liable to pay all the late payment fees/ charges/ interest charged on the same to the company. 	<ul style="list-style-type: none"> Mortgage Act No. 3 of 1990 Customer can complaint directly through common hotline. Call on: 1317 Write to: The Manager Head of Customer Service LOLC Finance PLC No. 100/1, Sri Jayawardanapura Road Rajagiriya. E-mail on: info@lolcfianace.com <p>Required information to place a complaint</p> <p>Name</p> <ul style="list-style-type: none"> NIC number Mobile number Contract number Details of the complaint Date of complaint <ul style="list-style-type: none"> Customer may raise any complaint with the Head Office or the relevant Branch Manager. Can direct to financial ombudsman if the above methods do not work.

- Property Deed should be offered as a Collateral.
- It is required for the borrower/s to open a Savings Account at LOLC Finance PLC until the settlement of the relevant facility.

Financial Ombudsman of Sri Lanka
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